



Instructions for Attendance During this Phase of COVID-19 UPDATED November 24, 2021

We are looking forward to seeing you at the practice again! In order to optimize the service that you receive and to aid in the smooth running of the practice in these new conditions of working, we would greatly appreciate you following the points below when attending the practice for your appointment.

- You must bring the completed UPDATED Risk Assessment/Consent form with you to your appointment. In order to maximize the effective use of your dental appointment time, please ensure that you have read the form, and that you bring the form with you already completed. Only complete the sections relevant to you as the patient. Any queries on this can be discussed with your dentist. **There are copies of this form available at the patient entrance door to the practice.**
- You will not be allowed entry to the practice if you answer yes to any of the updated risk assessment questions. In this event, we ask you to ring our reception team who will be able to reschedule your appointment for you.
- You must come on your own unless there is a need to be accompanied.
- You must continue to follow social distancing guidelines.
- You should bring your own mask if you have one and wear this upon entering the practice.
- You should bring a pen with you to the practice to sign your medical history and/or consent forms.
- Do not bring any unnecessary belongings into the practice.
- You should arrive 5 mins before your appointed time and wait in your car until a team member comes to speak with you. Please ring the doorbell at the patient entrance if you need assistance.
- Please stay alert when waiting in your car in the patient car park for when a team member calls you through for your appointment.
- The team member will ask you for your completed UPDATED Risk Assessment/Consent form.
- You will be escorted into the practice and given hand gel to sanitise your hands.
- You will not be able to enter the practice early and sit in the waiting room, so if you are early, please wait in your car or outside the practice. If you have walked to the practice or do not have a car to sit in, exceptions will be made. Please ring the doorbell at the patient entrance for assistance.
- As our regulations now allow us to use nearly all equipment as pre-Covid, there will no longer be an additional PPE charge for aerosol generating treatments.
- Our guidelines are constantly changing and evolving. Please ensure that you check our guidelines before each appointment for any change or updates.